

## ABOUT US

At AUA, we believe students should develop personal responsibility for their health and we are here to support students in achieving that goal. Staying healthy will help maximize their educational experience at AUA as well as increase their resilience for clinical rotations, residency and beyond. Our goal is not only to treat any medical conditions but also to promote overall wellness in a variety of ways.

## OFFICE HOURS

Health services are available for students, faculty, and staff.

**Monday - Friday  
8:30am-4:30pm**

To schedule an appointment please use this link -

<https://auamed.medicatconnect.com>

Office hours are modified during School Breaks.

The University Health Clinic is closed on all Observed Holidays.



WE ARE HERE FOR YOU...



### University Health Clinic

AUA Wellness Center  
University Park, Jabberwock Beach Road  
P.O. Box 1451W  
Coolidge, Antigua

Phone: 268-484-8900 x1562  
E-mail: [Clinic@auamed.net](mailto:Clinic@auamed.net)

AUA EMERGENCY PHONE: 268-764-0164  
After Hours Only: 4:30pm—8:00am

# University Health Clinic



<https://uwc.auamed.org>

## CONFIDENTIALITY

Information regarding the physical and mental status of patients is strictly confidential. All HIPAA guidelines are followed and patients are given a copy of clinic guidelines to read and sign.

## BILLING

All AUA/AICASA students are required to have Cigna health insurance while enrolled. Students who chose to **opt out** of AUA/AICASA insurance coverage are required to **pay upfront** and submit their claims to their outside insurance carrier.

A billing invoice will be available in the Medcat patient portal.



## MEDICATION MANAGEMENT

Medications shipped to Antigua, must be cleared at the Port. Patients must send an *email* to the University Health Clinic (UHC) to request a *Medication Release Letter*. The *prescribing physician* must also send a request to [clinic@auamed.net](mailto:clinic@auamed.net).

## SERVICES PROVIDED

1. Outpatient medical care providing diagnosis and treatment of acute and chronic illnesses as well as minor injuries:
  - Respiratory infections
  - Urinary tract infections
  - Headaches
  - Abdominal Pain
  - Dermatological conditions
  - Sports-related injuries
  - Routine office visits
  - Sexually Transmitted Infections
  - Referrals
  - Prescription refills for most medications
  - Over-the-counter products
2. Preventative medical care including routine physical exams, pelvic exams, screening labs, etc.
4. Laboratory studies including routine labs for diagnostic purposes. General lab tests include cholesterol/lipid profile, hemoglobin, liver and renal function, HBA1c, and others.
5. Immunizations including varicella, Tdap, HPV, Hepatitis B, MMR, and Influenza. Other immunizations can be ordered if needed.
6. Health education materials are available on a variety of health topics.
7. Ultrasounds
8. Blood Test and Urine Testing
9. Infusion Support
10. Ultrasounds
11. X-Ray Referrals, as needed



## OUR STAFF

- ◆ **Dr. Elias Makhoul**, Physician
- ◆ **Dr. Courtney Lewis**, Physician
- ◆ **Dr. Safiya Luke**, PRN Physician
- ◆ **Dr. Rasheeda Gilbert-Charles**, PRN Physician
- ◆ **Dr. Eli Tshibwabwa**, Radiologist
- ◆ **Ms. Chordai Osborne**, Registered Nurse
- ◆ **Mr. Richard Jones**, Nurse Technician
- ◆ **Ms. Jodicia Titus**, PRN Pharmacist
- ◆ **Mrs. Nagham Deeb**, PRN Pharmacist
- ◆ **Mr. Kester Gibbs**, Consulting Pharmacist
- ◆ **Ms. Vanessa Sheppard**, Medical Billing Assistant
- ◆ **Rena Osborne**, Medical Receptionist



## SERVICES

Services are provided to students who are actively enrolled in academic course work, along with all faculty and staff employed by AUACOM/AUACAS and their immediate family members.

**Insurance cards, identification badges, and masks** are required to be seen at the UHC.